



Head Office

Trg slobode 7
21000 Novi Sad
Republic of Serbia
Ph. No: +381 21 48 86 600
Fax. No: +381 21 48 86 636
office@voban.groupnbg.com

www.voban.co.rs

October 30th, 2014

Vojvodjanska bank in collaboration with **Bedor Excem doo.** completed a project of workload productivity assessment, and management system implementation, in the areas of bank back office operations, with excellent results in productivity findings and improved work quality at all levels.

The qualitative and economic benefits have been in accordance to the expected results prior to project start.

Furthermore the methodology employed by **Bedor Excem doo** was well accepted by the staff as a whole.

Satisfied with the work performed, **Vojvodjanska bank** considers and highly recommends **Bedor Excem doo**, as preferred consultants in the management areas intervened.

With our best compliments, I remain,

Sincerely yours,



Marić Vathis

Chief Executive Officer

Vojvodjanska banka ad Novi Sad

Serbia