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Bedor EXCEM S.A.
Advanced Productivity Management
25, Ethnikis Antistaseos str.
15232 Chalandri Greece

Athens, 31/01/2020

The company **METRO S.A.** in collaboration with **Bedor EXCEM** completed on January 2020 a project of reengineering the business processes and performance in all the stores.

The program was implemented with the purpose of improving productivity, upgrading the management supervision, streamlining processes, training of the company executives, as well as improving quality at all levels.

The qualitative and economic benefits measured equaled the projected results prior to project start.

As part of the project deliverables was a robust performance monitoring system which will ensure sustainability of the results in the future when implemented.

Furthermore, the methodology employed by **Bedor EXCEM** was well accepted by the staff as a whole.

Satisfied with the work performed, **METRO S.A.** considers and recommends **Bedor EXCEM** as consultants in the management areas intervened.

With our best compliments, I remain,
Sincerely yours,

 ΑΕΒΕ
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Aristotelis Panteliadis
Managing Director